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BY USING THE SITE, YOU SIGNIFY YOUR AGREEMENT WITH THE FOLLOWING TERMS OF USE. IF YOU DO NOT AGREE TO THESE TERMS OF USE, DO NOT USE THE SITE.

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Some of the services made available through the Site may be subject to additional third-party terms, privacy policies and disclosures, including the ones posted under **Third-party terms** below and incorporated herein by reference.

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### **Termination**

Regence may terminate your right to access or use the Site at any time without notice. Regence reserves the right to block, delete or stop the uploading of materials and communications that it in its sole discretion finds unacceptable for any reason.

### **Governing law and disputes**

These Terms, and any dispute that may arise between you and Regence, will be governed by the laws of the State of Oregon without regard to conflict of laws or principles. The Terms, as may be amended from time to time, set forth the entire understanding between you and Regence as to the subject matter of the Terms, unless otherwise specifically provided under a written agreement. Jurisdiction and venue will be in the courts of Multnomah County, Ore. for any disputes arising out of or relating to these Terms.

## Miscellaneous

If any provision of the Terms is found to be invalid or unenforceable, the remainder of the Terms shall remain in full force and effect, and all Terms shall be enforced to the fullest extent permitted by law. No waiver or failure to assert any provision of the Terms shall be valid unless in writing and signed by an officer of Regence. Regence may assign its rights and duties under the Terms to any party, at any time, without notice. Regence reserves all rights not expressly granted in these Terms.

## Third-party terms

The features on the Site are administered or powered by third-party products and services. To the extent those features are used by you through the Site the following third-party terms would apply:

- Vision Critical provides the features on the Site used to collect your comments and survey feedback, and to provide sweepstakes prizes to contest winners. Information you share through the Site may be viewable by Vision Critical, the use of which is also governed by Vision Critical.

## Online privacy and security

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## Security practices

Regence attempts to protect online information according to applicable laws and established company security standards and practices. We have security measures in place to protect against the loss, misuse, or alteration of information under our control, and we continually evaluate new technologies for safeguarding your information. However, we cannot guarantee the confidentiality or security of electronic transmissions via the Internet because they may potentially use unsecure computers and links, and data may be lost or intercepted by

unauthorized parties during such transmission. If you wish to submit personal or confidential information by a more secure means of communication, contact us.

Sensitive information you provide to us online is protected by Secure Socket Layer (SSL) technology. SSL is the leading security protocol for data transfer on the Internet. This technology encrypts your account information as it moves between your Internet browser and Regence computer systems. When information is encrypted in this way, it becomes nearly impossible for anyone other than Regence to read it. This secure session helps protect the safety and confidentiality of your information when you interact with Regence online.

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After your email is received, Regence preserves the content of your email, your email address and our response so we can efficiently respond to questions you might have. We also do this in an effort to meet legal and regulatory requirements.